

House Rules

1. Strictly **no smoking** anywhere in the building. If you must smoke, please go outside; opening a door or window will not suffice. We will charge an additional cleaning fee of €250 if a guest smoked indoors, no exceptions. The building has been a part of Rothenburg for more than 400 years and large parts of it are made from wood. Please do not create a risk of burning it down (also applies to candles, etc.)
2. Quiet Hours are from 10:00 pm - 8:00 am
3. Rothenburg is very safe. However, the apartment is to be locked at night and when you are not in it, as it contains valuable items.
4. Accidents happen - please let us know if something broke. We do thorough checks of the rooms after every visitor leaves. If we learn about it from you, we'll try to find a solution that everyone is ok with.
5. Please check out promptly at **10:00 am**. Our cleaning personnel has a tight schedule and we want to make sure the rooms are ready for the next guests on time, as we made sure they were for you.
6. Having parties is not allowed in the building. If you have a special occasion to celebrate, please let us know and we will find a solution.
7. Extra guests: You will need to inform us of any additional guests beyond those agreed to at the time of booking. Each additional guest (including children) comes with an occupancy fee of 20 Euro.
8. Windows: German weather can at times be moody. Please close all windows when you leave to prevent damage from the elements.
9. Kitchen: Please clean up the kitchen before you check out. We dislike charging extra cleaning fees but will do so if necessary. Please:
 - place all used dishes in the dishwasher and start it when you leave. There are dishwasher tablets under the sink in the kitchen.
 - place recyclables (paper, plastic, tin and glass) in one bin and remaining trash in the other one.
 - empty the refrigerator and the freezer when you leave.
10. Towels: When checking out, please place used towels on the bathroom floor.